Clear Cache, History and Cookies

For Internet Explorer, Firefox and Chrome web browsers

Internet Explorer (IE) 10, 9, 8

- 1. Open Internet Explorer
- 2. Press CTRL+SHIFT+Delete
- 3. Select all check boxes **except** the one labeled *Preserve Favorites website data* as below.
- 4. Click Delete
- 5. RESTART Browser

Delete Browsing History
Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.
Imporary Internet files and website files Copies of webpages, images, and media that are saved for faster viewing.
Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance.
✓ <u>History</u> List of websites you have visited.
Do <u>w</u> nload History List of files you have downloaded.
Form data Saved information that you have typed into forms.
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.
ActiveX Filtering and Tracking Protection data A list of websites excluded from filtering, and data used by Tracking Protection to detect where websites might be automatically sharing details about your visit.
About deleting browsing histor Delete Cancel

Mozilla Firefox

- 1. Open Firefox
- 2. Press CTRL+SHIFT+Delete
- 3. Select all check boxes
- 4. Press Clear Now
- 5. RESTART Browser



Google Chrome

- 1. Open Chrome
- 2. Press CTRL+SHIFT+Delete
- 3. Select the **the beginning of time** from the *Obliterate the following items from* drop down menu.
- 4. Select all check boxes, <u>except</u> Deauthorize content license
- 5. Press Clear Browsing Data
- 6. RESTART Browser

Clear browsing data	×
Obliterate the following items from: the beginning of time 🔻	
Clear browsing history	
Clear download history	
Delete cookies and other site and plug-in data	
Empty the cache	
Clear saved passwords	
Clear saved Autofill form data	
Clear data from hosted apps	
Deauthorize content licenses	
Learn more Clear browsing data Cancel	