COVID-19 influences how different services are operating (in-person/virtually). Visit ucalgary.ca to confirm office hours and access before visiting in-person. Make sure to follow all directional signage, wear a face mask, sanitize your hands, and follow any posted health guidelines.

Calgary winter weather can be as cold as -30°C. Always check the weather before travelling to campus or to classes, especially if you are walking or taking public transit. Take advantage of the indoor pathways and connections between campus buildings to avoid walking outside in the winter.
Let’s start with MacEwan Student Centre (students often call it MacHall for short, MSC). This is at the heart of our campus.

Downstairs on the 1st floor (the level below the level where ISS office is located):

Food vendors and others in MacHall: you can find most of the food vendors for your lunch or dinner on the 1st and 2nd floor of MacHall. First floor:
- Opa! has the best French Fries on campus if you want to give it a try!
- You can also find Subway here as well.
- The Den is the student-pub run through SU; they have recurring events and deals including Boardgames and Bingo, Taco Tuesday, Wing Wednesday, and Thursden.
- You can also find Jugo Juice to grab healthy smoothie for your long day on campus!

Second floor:
- Tim Hortons, A&W are on this floor level
- Many food stalls with various cuisines: BakeChef Co., Kobe Beef, and many more!

That Empty Space is … an empty space! Yoga in the Space is a free weekly event through SU that you can join in for free! Do you know, the SU also offers Pet Therapy during the exam period in that empty space?
- Website: www.su.ucalgary.ca/events/tes/

You can also find an Optometrist (Campus Vision: www.campusvision.com/) and Hair Salon (Witchcraft Hair Salon: witchcrafthairsalon.com/) on this floor level of the buildings.

Bound and Copied is an SU-run consignment bookstore; you might be able to find second-hand textbooks here for cheaper than at Bookstore or can consign (put up for sale) your textbooks at end of semester; they also do copying and binding for reports final projects.
- Website: www.su.ucalgary.ca/programs-services/student-services/bound-copied/

You can find two bank branches on campus: Royal Bank Canada (RBC) – next to Career Services and ATB Financial – opposite to Career Services. Automatic teller machines (ATMs) are also located on the 2nd floor if you need (behind the food vendor block). Have questions about banking?
- Visit ISS Resources – Banking: ucalgary.ca/student-services/iss/resources/banking

Career Services is the office offers many workshops, programs, and appointments to help you improve your job searching, resume, cover letter, interview skills and more. You can book an appointment or register for a workshop or an event via CareerLink.
- Physical Location: MSC 188 (cross-opposite to the Hunter Hub)
- Website: www.ucalgary.ca/student-services/careers

At the UCalgary Bookstore you can find your textbooks, UCalgary merchants, and many other things. There is also a Starbucks next door but can get very crowded during rush hours. Due to current COVID-19 situation, they also offer online delivery.
- Physical Location: MSC 155
- Website: www.calgarybookstore.ca/

By the stair, you can see the Hunter Hub for Entrepreneurial Thinking. Have cool ideas? You can talk to any staff and turn your Dragon Den/Shark Tank’s dream coming true in the future!
- Physical Location: MSC 171 (beside the University’s Bookstore)
- Website: www.ucalgary.ca/hunter-hub/
On the second floor of this building, when you first enter the building from the front as in Figure 2: International Student Services (ISS) is located on the 2nd floor of MacHall, which is the main level of the building. The office provides individual advising, events, and programs for international students to help adjust to life in Calgary and Canada. The office has study spaces that are much quieter than the general MacHall food court area.

- Physical Location: MSC 275
- Website: ucalgary.ca/student-services/iss

The INFO Desk is by the staircase on 2nd floor. It provides Lost and Found services and Student’s Union payphone (no long distance). The desk only operates within certain hours during the summer and academic years. Check the Students’ Union website directly for more information.

- Physical Location: in front of ISS, behind elevators at the west end of the 2nd floor of MacEwan Student Centre
- Website: www.su.ucalgary.ca/programs-services/student-services/lost-found/

Campus Security and Safewalk: is a program where two volunteers will walk you across campus if you are feeling uncomfortable (for example, when walking to the C-Train Station at night). The service is available 24/7! You can request a Safewalk by calling Campus Security at 403.220.5333, using campus Help Phones (they are not just for emergencies), or approaching an on-duty Safewalk volunteer and requesting a walk.

- Website: live-risk.ucalgary.ca/risk/campus-security/your-safety/safewalk

The Students’ Union (SU) Office is across from the Campus Security and Safewalk office. This is where the SU representatives work. The SU represents the undergraduate community on campus and runs student-centred events, programs, volunteer opportunities, and advocation.

- Physical Location: MSC 251
- Website: www.su.ucalgary.ca/

Leadership & Student Engagement (LSE) is by the North Entrance of MacHall. This office provides engagement opportunities for all UCalgary students, including Orientation, Community Engaged Learning programs, Unwind Events, and various volunteering opportunities (Peer Helper Program, Orientation Leader positions). They provide many cool programs such as the Emerging Leaders Program to help you explore your strength, understand yourselves better, and get involved with on- and off-campus communities.

- Physical Location: MSC 293
- Website: https://www.ucalgary.ca/student-services/leadership

On this floor, you can find various vendors and food stores. They cover various cuisines. You can also find:

- The only Pharmacy on campus (Varsity Pharmacy: https://www.varsitypharmacy.ca/)
The Stor (run by the Students Union) sells convenience items, snacks, and bus tickets (Website: https://www.su.ucalgary.ca/programs-services/student-services/store/)

Moving up to the 3rd floor of MacHall!

Writing Symbols Lodge (by the north of the building, on your right) is a centre for Indigenous students and hosts events like Grandmother’s Tea Ceremony and offers many volunteer opportunities for international students.

- Physical Location: MSC 390Z
- Website: www.ucalgary.ca/student-services/writing-symbols/home

The SU Wellness Centre offers confidential services to support your health, mentally and physically (counselling services and physicians, both are completely confidential). Sexual Violent Support Advisor is located here as well. The Dental Choice Office is next door, which is an option for international students with the need of dental services without commuting too far from campus.

- Physical Location: MSC 370
- Website: www.ucalgary.ca/wellness-services

The Health and Dental Office is opposite to the SU Wellness Center. This is where you can find information for full-time undergraduate students about opt-in/out options for the SU Supplemental Health Plan.

- Website: www.su.ucalgary.ca/programs-services/student-services/health-dental/

If you walk to the South side of MacHall, you can get a nice view of the Taylor Family Digital Library (TFDL), one of many new buildings on campus!

Do you know that you can get a perfect view of downtown when going to 6th or 7th floor of TFDL? That’s one of the sweet study spots on campus! Let’s walk upstairs one more time to the 4th floor of MacHall

Student Accessibility Services provides accommodations to make learning and living environment accessible, equitable, and supportive for all students.

- Physical Location: MSC 452
- Website: www.ucalgary.ca/student-services/access

Women’s Resource Centre offers events, programs, and volunteer opportunities to build an inclusive campus, regardless of gender. Space is open to everyone! There is also a quiet library space, two Safe Haven Rooms (private spaces for meetings, meditation, naps, and so on).
The **Faith and Spirituality Centre** hosts weekly events including: DiversiTea (different cultural teas and goodies on Fridays), Food for Thought (once a month, communal vegan gluten-free meal and discussion), Wisdom Wednesdays (twice each month, a special guest shares their journey with faith, religion, or no faith), and Taste of Tuesday (once a month, cultural recipe prepared and shared).

- Faith representatives and chaplains available to meet and the FSC has meditation and prayer spaces
- Physical Location: MSC 487
- Website: [https://www.ucalgary.ca/student-services/faith-spirituality](https://www.ucalgary.ca/student-services/faith-spirituality)

Now, it’s time to head to KNES block! Home of the Dinos, Olympic Oval, and more!

The first building that you enter from MacHall is **Kinesiology B**. You can find:

- The **Fitness Center** that you can get access to with your UNICARD: Website: [active-living.ucalgary.ca/facilities/fitness-centre](http://active-living.ucalgary.ca/facilities/fitness-centre)
- Jack Simpson Gym, Racquet Center, Outdoor Center: bring your UNICARD to verify your full-time status to get access to these facilities!
- Olympic Oval (if you keep walking straight till the end): as a full-time student at the University of Calgary, you can ice-skate here for free (if you don’t have skating shoes, you can rent them at the Skate Shop for a small fee!) Website: [oval.ucalgary.ca/](http://oval.ucalgary.ca/)

![Olympic Oval from above](image)

**Figure 4. Olympic Oval from above**

*Turning to the left after passing Starbucks is Kinesiology A*. You can find Aquatic Center, Red, Gold, Auxiliary Gyms (where you may have final exams here, depending on your courses).

More information about the Aquatic Center can be found here: [active-living.ucalgary.ca/facilities/aquatic-centre](http://active-living.ucalgary.ca/facilities/aquatic-centre)

The KNES Block is also close to the **Dining Center**. You can walk indoors from KNES Block to Dining Center and Residences via a connection on the west of the KNES A Building (walking past the Aquatic Center).

- Physical Location: Campus Service Centre, main lobby of International House
- Website: [www.ucalgary.ca/ancillary/unicard](http://www.ucalgary.ca/ancillary/unicard)

For first year student, the Dining Center is about between the Residences and KNES blocks. The is home of **The Landing**, which offers a variety of fresh meals to meet the needs of all students: from health conscious to on-the-go student. All-
You-Care-To-Eat is also an option here!  
Website: ucalgary.campusdish.com/en/LocationsAndMenus/TheLanding

**Heading the opposite direction, back to MacHall and keep going on 1st floor, you can get to the connection linked to Science B.**

From now on, it’s mostly faculty buildings. **Science A and B** are connected. You can find study spaces almost everywhere in these two buildings. **Science Theatres** have larger lecture halls, which links to Bio Science building (BS). Bio Science building is the closest building to C-Train Station with less exposure to the outside and is a good way to stay warmer and cut down on the distance you have to walk outside, if you’re commuting during the winter months. You can also find Math Science (MS) Building. 

The **Sustainability Resource Centre** is located in Science B and it offers various volunteering opportunities for students who are interested in sustainability development on- and off-campus. 

- Physical location: Science B 101
- Website: www.ucalgary.ca/sustainability

Walking north from Science B, you will find the Earth Science Building and by turning left, you will enter ICT.

[Welcome to the brand-new-building section on campus]

**ICT (Information & Communication Technologies)** has food court (**Good Earth Coffee**), microwaves, and study spaces. You can see the **EEEL (Energy, Environment, and Experiential Learning) Building** from here (right across the street), where most of your science labs are located during the year. Besides looking cool, the building has received several awards for its sustainability. They are also plenty study spots and nice view of the Rockies (on a clear sunny day).

![Figure 5. EEEL Building](image1)

![Figure 6. Taylor Institute for Teaching and Learning (the Ti)](image2)

From ICT, you can also see the **Taylor Institute for Teaching and Learning**. They have many cool study spots (but you have to get there early to secure a seat) and many studios that can you book for group work and studying.

If you keep walking straight, you will hit the **Engineering Block (A, B, C, D, E, F, and ... G!)**: home of engineering students. There is nothing cool for students from other faculties except the Engineering Student Lounge, which is a nice spot for studying as well!
Further end (if you keep walking straight through Engineering Blocks) is the **CCIT Building (Calgary Center for Innovative Technology)**. Here are many cool labs at U-of-C!

[Heading back to Science B and Science Theaters Buildings]

The other side of the campus includes the **Administration building**. Winter can be cold and long in Calgary, and if you miss some authentic green things, **Atrium** is the place to go year-round! Just keep in mind that this place can be super crowded (which makes sense) so get there early to grab a study spot! (There are no mosquitoes or other bugs here, guaranteed!)

If you are studying in Psychology, “home is where the heart is”, yes, Administration is your home department building!
You can loop through **Professional Faculties**, which has connections to the **Education Block (EB)**, **Education Tower (ET)** and **Scurfield Halls (SH)**, home of **Haskayne School of Business**. The Murry Fraser Hall (MFH) and Craigie Hall (CH) have many big lecture rooms.

You can also find the South Bus Loop between these two halls (yes, you may want to catch a bus to go from south to north of campus, like from Craigie Hall to EEL Building). It’s a great place to catch a bus to get around Calgary—or travel between Main Campus and the Foothills (hospital) Campus. Learn more about bus routes on the Calgary Public Transit website: [www.calgarytransit.com](http://www.calgarytransit.com/).

- Learn about the UPASS App: [https://www.ucalgary.ca/ancillary/parking/upass](https://www.ucalgary.ca/ancillary/parking/upass)

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**Figure 9. MacKimmie Tower**

The MacKimmie Tower (MT) includes several important offices, including the **Office of the Registrar- Enrolment Services**. This is the office that answers questions about finances, tuition, course registration, exams, your student centre, graduation and more!

- Physical location: MT 116
- Website: [https://www.ucalgary.ca/registrar/contact-us](https://www.ucalgary.ca/registrar/contact-us)

**University of Calgary International (Study Abroad/Exchange Advisor office)** is located on the 5th floor of the tower.

- Physical location: MT, 5th floor
- Website: [https://ucalgary.ca/international/study-abroad/contact-us](https://ucalgary.ca/international/study-abroad/contact-us)

Located in Hotel Alma, the **International House (not to be confused with the International Student Services office)** is home to the UNICARD office. Pick up your student ID card here: [https://www.ucalgary.ca/ancillary/residence/live-us/places-live/first-year/global-village](https://www.ucalgary.ca/ancillary/residence/live-us/places-live/first-year/global-village)

- [https://www.ucalgary.ca/ancillary/unicard](https://www.ucalgary.ca/ancillary/unicard)