International Student Services (MSC 275) provides advising and support. Current UCalgary students can access a variety of virtual individual and group services:

**Drop-in Zoom Advising:** [https://ucalgary.ca/student-services/iss/advising/international-student-services-advising](https://ucalgary.ca/student-services/iss/advising/international-student-services-advising)

- Virtual Front Desk
- Virtual Transition Advising
- Virtual Canadian Immigration Advising (*not* PR)

**Book an Appointment:** [https://elevate.ucalgary.ca/home.htm](https://elevate.ucalgary.ca/home.htm)

- Virtual Transition Advising
- Virtual Permanent Residency Advising - please ensure that you have attended a PR session first before booking a PR appointment

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**How to access Drop-in Virtual Front Desk or Advising**

1. Go to [ucalgary.ca/student-services/iss/advising/international-student-services-advising](https://ucalgary.ca/student-services/iss/advising/international-student-services-advising)
2. Select the type of drop-in service you require and access the Zoom link
3. You will be moved to a waiting room and then an advisor will assist you; you may need to wait a few minutes if the advisor is meeting with another student
4. Please have your UNICARD and/or ID number with you

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<th><strong>Drop-in Virtual Support (through Zoom)</strong></th>
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<td>For study permit/work permit questions; not PR advising</td>
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How to book an ISS Advising Appointment

1. Log into Elevate (https://elevate.ucalgary.ca/home.htm)
2. Go to the Dashboard > Advising > International Student Services

   ![Dashboard Diagram]

3. Select International Student Services Appointments

   ![International Student Services Appointments]

4. You can choose either to view by Calendar or Appointment Type

   Please select a booking option:

   ![View Calendar]
   ![Book by Appointment Type]

5. Select Appointment Type, then choose either:

   - Permanent Resident Advising
   - Transition Advising
6. Enter your information and select **Book Appointment**

You can unbook or cancel your appointment through Elevate at least 12 hours before your schedule time. If you have questions, contact

- [iss@ucalgary.ca](mailto:iss@ucalgary.ca) (transition advising)
- [issimmigration@ucalgary.ca](mailto:issimmigration@ucalgary.ca) (PR and Canadian Immigration advising)