International Student Services (ISS)

Garrett Beatty, MA (he/him)
Advisor, Intercultural Programs

Thursday, July 8, 2021
Garrett Beatty, Advisor, Intercultural Programs

International Student Services

• Intercultural learning and cross-cultural communication educator
• Coordinates student volunteer opportunities
• Coordinates social programming
• Coordinates USpeak Global program
• gsbeatty@ucalgary.ca
International Student Services (ISS)

• Lien Tran, RCIC
  • Manager & International Student Specialist, Immigration
• Kirsty Gruber
  • Advisor, International Student Transition Support
• Garrett Beatty
  • Advisor, International Student Intercultural Programs
• Rachel Joshaghani
  Administrative Assistant, International Student Services

Room MSC 275 (MacEwan Student Centre)
iss@ucalgary.ca
issimmigration@ucalgary.ca
International Student Services (ISS)

What do we do?

• Provide **remote advice and programs** to support all international students adjusting to life at the University of Calgary and to life in Canada.
  • Canadian Immigration Advising
  • Transitional Support (non-academic)
• **Social events** to help build connections with peers while exploring campus, Calgary, and Alberta.
• Important COVID-19 updates and information: [https://ucalgary.ca/student-services/iss/covid-19-faqs](https://ucalgary.ca/student-services/iss/covid-19-faqs)
• Contact us—we’re here to help!
Support Network across Campus

Career Services
Student Wellness Services
ISS
Leadership & Student Engagement
Student Success Centre
Academic Faculties & Departments
SU & GSA
Community Resources

Help you Navigate...
International Student Services & Programs

- International Student Mentorship Program
- ISS Events
- Web Resources & Social Media
- Advising & Student Support
- Global Families Program
- USpeak Global Program
- Orientation Events & Content
Immigration Advising for Students

Regulated Canadian Immigration Consultant can offer assistance with

- Immigration programs and immigration application forms
  - study permit
  - work permit
  - visa paper and online application form
- Resources to apply for US visitor visas
- Information on obtaining a Social Insurance Number (SIN)
- Information on Permanent Resident options for international students

Remotely: contact issimmigration@ucalgary.ca

Physical Office: MSC 275 (MacEwan Student Centre)

Note: appointments are required for information on Permanent Residency. Please email issimmigration@ucalgary.ca to set up an appointment.

https://ucalgary.ca/student-services/iss/immigration
Transitional Advising & Ongoing Support

International Student Advisors can offer assistance with:

• Personal and cultural transition to Canada

• Services and resources at the U of C and in the city of Calgary

• Health insurance and the Canadian medical system

• Information on banking in Canada

• Any other non-academic questions or concerns

Remotely: contact
iss@ucalgary.ca

Physical Office: MSC 275
(MacEwan Student Centre)

https://ucalgary.ca/student-services/iss/resources
New International Student Programs

International Student Orientation

• New Graduate International Student Orientation:
  • Wednesday, Sept. 1, 9:00-10:00AM MDT

• New Undergraduate & International Exchange Student Orientation
  • Wednesday, Sept. 1, 10:30-11:30AM MDT

• Welcome social events and extended orientation sessions throughout Sept.

• Additional information on the ISS website under the Resources tab

International Student Mentorship Program

• Get connected to a current UCalgary student mentor!
  • Learn about what it’s like to be a UCalgary student
  • Get advice on how to adapt to life in Calgary

• For more information or to apply, go to the ISS website and select the Student Life tab

https://ucalgary.ca/student-services/iss
Connecting with Other Students

Social Events

• Some things are still uncertain but there will be social events running throughout the semester.
• The best way to stay informed about upcoming social events is to sign up for the ISS newsletter and check the ISS events calendar.

USpeak Global Program

• If you enjoy studying/sharing/practicing another language, this program will match you with 1-2 other students who share your passion for language learning.
• For more information or to apply, go to the ISS website and select the Student Life tab.

https://ucalgary.ca/student-services/iss
Connecting with ISS

- General e-mail: iss@ucalgary.ca
- Immigration e-mail: issimmigration@ucalgary.ca
- Remote Advising: Monday-Friday, 9:00-12:00 pm & 1:00-4:00 pm Calgary Time (MST)
- In-person Advising: email for availability
- Website: www.ucalgary.ca/iss
- ISS COVID FAQ: https://ucalgary.ca/student-services/iss/covid-19-faqs
- Newsletter: weekly updates www.ucalgary.ca/iss
- Events calendar: https://events.ucalgary.ca/international-student-services/
- Facebook: https://www.facebook.com/UCalgaryISS/
- Instagram: @ucalgaryiss
What can ISS help me with?

- Immigration Questions
- Navigating Life in Calgary/Canada
- Connecting with Other Students
- Unsure where to access a service
Upcoming ISS Welcome Webinars

- **July 9**: Choosing accommodation in Calgary *(tomorrow)*
- **July 13**: How to prepare for your arrival in Calgary during the COVID-19 pandemic
- **July 14**: Healthcare & medical insurance in Alberta
- **July 20**: Finding off-campus accommodation
- **July 21**: Finances and planning for the year ahead
- **July 27**: Resources for students with families

Learn more (and find recordings/past slides) here:
ucalgary.ca/student-services/iss/advising/iss-webinars-workshops
Questions?