

Student Misconduct and Academic Appeals Policy

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1 Purpose

- **1.1** The purpose of this policy is to identify the appeal bodies, and the principles and procedures for appeals of decisions regarding:
 - a) Student Academic Misconduct,
 - b) Student Non-Academic Misconduct,
 - c) Academic Progression Matters, and
 - d) Academic Assessments and Graded Term Work.

2 Scope

- **2.1** This policy applies to an appeal of a:
 - a) Student Academic Misconduct decision;
 - b) Student Non-Academic Misconduct decision;
 - c) decision regarding Academic Progression Matters;
 - d) decision regarding Academic Assessment or Graded Term Work;
 - e) decision made by the University Appeals Committee;
 - f) decision made by a Faculty Appeals Committee regarding an Academic Assessment.



3 Definitions

3.1 In this policy:

- a) "Academic Assessment" means the determination of a Student's final level of achievement in a specific course or Graduate Student milestone, and includes: final assessment(s); credit or fail designations; graduate thesis examinations or candidacy components; if specified in a course outline, assessments of all aspects of professional behaviour; and as further defined in the Academic Calendar.
- b) "Academic Progression Matter" means a matter regarding a Student's academic achievement in the Student's program. Academic Progression Matters include: assessments of all aspects of professional behaviour as required in University documents other than a course outline; dismissals; or the requirement to withdraw. Academic Progression Matters do not include: decisions regarding Academic Assessments, Admissions/Program Transfers, or Student Academic Misconduct.
- c) "Appeal Hearing" means either a written or oral process to review and decide an appeal before a Faculty Appeals Committee, the University Appeals Committee, or the University Appeals Tribunal.
- d) "Appellant" means a Student who appeals a decision about themselves.
- e) "Faculty Appeals Committee" means the committee constituted to hear appeals of Academic Assessments or Graded Term Work and includes: the Faculty of Graduate Studies Appeals Committee and the Continuing Education Unit Appeals Committee. The Postgraduate Medical Education (PGME) Appeals Committee is not a Faculty Appeals Committee. If there is no relevant faculty council, the General Faculties Council will establish an appropriate appeals committee.
- f) "Graded Term Work" refers to graded term work as described in the Reappraisal of Graded Term Work section of the Academic Calendar.
- g) "Ground of Appeal" means a reason that an appeal is being made.
- h) "PGME Appeals Committee" means the Postgraduate Medical Education Appeals Committee of the Cumming School of Medicine.
- i) "Procedural Fairness" means that an Appellant and a Respondent have the opportunity to be heard by an unbiased decision maker and to be made aware of all evidence considered by the decision maker. Procedural Fairness is about the procedures used to make a decision, not the actual outcome of the decision.
- j) "Reasonable Apprehension of Bias" generally means that a reasonable and informed person, viewing the matter realistically and practically, would think



that it is more likely than not that a decision maker was biased in respect of the decision under appeal.

- k) "Respondent" means a person who responds to an appeal.
- "Student" means an individual who is registered in a course or program of study with the University, whether for credit or not, at the time the subject matter of the decision under appeal occurred.
- m) "Graduate Student" means a Student registered with the Faculty of Graduate Studies at the University at the time the subject matter of the decision under appeal occurred.
- n) "Student Academic Misconduct" means plagiarism, cheating or other academic misconduct as defined in the Student Academic Misconduct Policy.
- o) "Student Non-Academic Misconduct" means conduct that is prohibited as outlined in Appendix 1: Prohibited Conduct of the Student Non-Academic Misconduct Policy.
- p) "University Appeals Committee" means the delegate of the General Faculties Council having the powers and authorities set out in the University Appeals Committee Procedure.
- q) "University Appeals Tribunal" means the delegate of the Board of Governors having the powers and authorities set out in the University Appeals Tribunal Procedure.
- r) "University" means the University of Calgary.

4 Policy Statement

- **4.1** Appeals pursuant to this policy will:
 - a) be confidential,
 - b) provide Procedural Fairness,
 - c) strive for consistency in terms of its decisions,
 - d) be administratively efficient, and
 - e) contribute to a fair and just University.
- **4.2** An Appellant submitting an appeal under this policy must meet the requirements of this policy and the relevant procedure.
- **4.3** Appeal Hearings will respect the rights of an Appellant and a Respondent to Procedural Fairness.
- **4.4** Regardless of the type of decision being appealed or the grounds of appeal brought forward by an Appellant in an appeal, in conducting an Appeal Hearing,



Faculty Appeals Committees, the University Appeals Committee and the University Appeals Tribunal will usually review whether the decision being appealed:

- a) was made with Procedural Fairness, and
- b) falls within a range of reasonable outcomes.
- 4.5 In the event there is a conflict with any other University, faculty or University unit policy, procedure, regulation or standard regarding appeals of:
 - a) Student Academic Misconduct decisions,
 - b) Student Non-Academic Misconduct decisions,
 - c) Academic Assessments,
 - d) Graded Term Work, or
 - e) decisions regarding Academic Progression Matters,

this policy takes precedence.

4.6 Nothing in this policy prevents anyone, including professional licensing bodies, from proceeding with civil, administrative or criminal actions independent of any University appeal process.

5 Procedure

Appeal Bodies and Levels

- 5.1 Appeals of Academic Assessments or Graded Term Work are made in accordance with the appeal procedure in the faculty or University unit offering the course, including to the appropriate Faculty Appeals Committee, which is the final level of appeal for Graded Term Work. The University Appeals Committee is the final level of appeal for Academic Assessments.
- 5.2 Notwithstanding Section 5.1, an appeal by a Graduate Student of an Academic Assessment regarding a thesis examination or candidacy component, regardless of whether it results in the Graduate Student being required to withdraw, is made to the Faculty of Graduate Studies Appeals Committee and then to the University Appeals Committee, which is the final level of appeal for Academic Assessments. Any resulting requirement to withdraw decision must be appealed separately to the University Appeals Committee as an Academic Progression matter.
- 5.3 Appeals of Student Non-Academic Misconduct decisions, Student Academic Misconduct decisions or Academic Progression Matters are made first to the University Appeals Committee, and then to the University Appeals Tribunal, which is the final level of appeal for these decisions.
- **5.4** Notwithstanding Sections 5.1, 5.2 and 5.3, all Academic Assessment and Academic Progression appeals by students registered in the PGME program (Residents) are



- made to the PGME Appeals Committee in accordance with the Postgraduate Medical Education Resident Appeals Policy. The PGME Appeals Committee is the only and final level of appeal for academic matters for Residents of the PGME Program.
- **5.5** Notwithstanding Section 5.4, all Academic Misconduct and Non-Academic Misconduct appeals by students registered in the PGME program (Residents) are made to the University Appeals Committee.

Grounds of Appeal for Student Academic Misconduct and Student Non-Academic Misconduct Decisions

- 5.6 As Student Academic Misconduct decisions and Student Non-Academic Misconduct decisions involve disciplinary action by the University, an Appellant may appeal a Student Academic Misconduct decision or a Student Non-Academic Misconduct decision on one or more of the following grounds:
 - a) relevant new information has arisen that could not have been presented earlier and that may have otherwise affected the decision being appealed;
 - b) the decision being appealed was made in a procedurally unfair way;
 - c) there was a reasonable apprehension of bias on the part of a person who made the decision being appealed;
 - d) the decision maker did not have the authority to make the decision or to impose the sanctions;
 - e) the decision, or the severity of the sanction, or both, is unreasonable; or
 - f) any other ground.

Grounds of Appeal for Academic Assessments and Academic Progression Matters

5.7 As Academic Assessments and Academic Progression Matters do not involve disciplinary action by the University, an Appellant may only appeal Academic Assessments or Academic Progression Matters to the University Appeals Committee on one or more of the following grounds:

Academic Assessments:

- a) the decision being appealed was made in a procedurally unfair way; or
- b) there was a reasonable apprehension of bias on the part of a person who made the decision being appealed.

Academic Progression Matters:

a) relevant new information has arisen that could not have been presented earlier and that may have otherwise affected the decision being appealed;



- b) the decision contained an error in the application of the relevant Academic Calendar regulations; or
- c) there was a reasonable apprehension of bias on the part of a person who made the decision being appealed.
- **5.8** Notwithstanding Section 5.7, an Appellant may only appeal Academic Progression decisions of the University Appeals Committee panel to the University Appeals Tribunal on one or both of the following grounds:
 - a) the decision being appealed was made in a procedurally unfair way; or
 - b) there was a reasonable apprehension of bias on the part of a person who made the decision being appealed.

General

- **5.9** In general, Academic Assessments, Graded Term Work and decisions regarding Academic Progression Matters or Academic Misconduct should be made as close as possible to the level at which the academic competence resides.
- **5.10** Dissatisfaction with a decision or with a University, faculty or University unit policy, procedure, regulation or standard is not a Ground of Appeal.
- **5.11** In general, events or academic performance that occur after the date of the decision being appealed are not considered to be relevant new information.
- **5.12** An Appellant must exhaust all decision making and appeal processes at the faculty, University unit, Faculty Appeals Committee, or the Student Conduct Office before submitting an appeal under this policy and the related procedures.
- **5.13** A Faculty Appeals Committee, the University Appeals Committee or the University Appeals Tribunal may place any appeal made under this policy on hold, pending the outcome of any related University processes or any proceedings associated with a professional code and/or any other proceeding independent of the University appeal process.

6 Responsibilities

- **6.1** The University Student Appeals Office will:
 - a) coordinate the process for appointing members to the University Appeals Committee and to the University Appeals Tribunal;
 - b) organize panels for the University Appeals Committee and the University Appeals Tribunal in accordance with the relevant procedures;
 - c) provide training and ongoing consultative support to the Faculty Appeals
 Committees, the PGME Appeals Committee, the University Appeals
 Committee, and the University Appeals Tribunal;



- d) respond to inquiries and questions about the process of making an appeal under this policy; and
- e) receive and coordinate appeals in accordance with this policy and its procedures.

6.2 Students will:

- a) be familiar with their rights and responsibilities under this policy and its procedures.
- **6.3** Faculties and University units will each:
 - establish Faculty Appeals Committees, and in the case of the PGME Program establish an appeals committee, as well as appeals procedures, with oversight from the University Student Appeals Office
 - b) be familiar with their rights and responsibilities under this policy and its procedures; and
 - ensure the faculty, the University unit, and any departments within the faculty
 or unit are familiar with this policy and its procedures and utilize the training
 materials provided by the University Student Appeals Office.

7 Appendices

Summary Diagram of Student Misconduct and Academic Appeals Process

8 Related Policies

Code of Conduct Policy

Acceptable Use of Electronic Resources and Information Policy

Harassment Policy

Privacy Policy

Research Integrity Policy

Sexual and Gender Based Violence Policy

Student Academic Misconduct Policy

Student Non-Academic Misconduct Policy

9 Related Procedures

University Appeals Committee Procedure

University Appeals Tribunal Procedure

Faculty Appeals Committee Procedure

Student Academic Misconduct Procedure



Student Non-Academic Misconduct Procedure

Individual Faculty Appeals Committee Procedures

10 Related Instructions/Forms

Student Appeal Submission Form

11 Related Information <u>www.ucalgary.ca/student-appeals</u>

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