Overview

<table>
<thead>
<tr>
<th>Travel Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Item #</td>
</tr>
<tr>
<td>1.</td>
</tr>
</tbody>
</table>
### Detail for Travel Expenses

<table>
<thead>
<tr>
<th>Type of Expense</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airfare*</td>
<td>$568.31</td>
</tr>
<tr>
<td>Other Transport**</td>
<td>$153.70</td>
</tr>
<tr>
<td>Hotel</td>
<td>$297.52</td>
</tr>
<tr>
<td>Meals</td>
<td>$0.00</td>
</tr>
<tr>
<td>Other</td>
<td>$0.00</td>
</tr>
<tr>
<td>Total</td>
<td>$1,019.53</td>
</tr>
</tbody>
</table>

**Notes:**
- Airfare*: Booking Ref.: LD7YYM.
- Other Transport**: Transportation while in Edmonton and parking at Calgary airport.
- Travel to Edmonton to attend a meeting of Board Chairs with the Minister of Advanced Education.

**For**
- Alison Taylor Love, Board Member, Board of Governors

**Description/Purpose**
- Travel to Edmonton to attend a meeting of Board Chairs with the Minister of Advanced Education.

**Date**
- December 1, 2, 2016

**Destination**
- Edmonton, Alberta
This is your Itinerary/Receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the general conditions of carriage and applicable tariffs that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

## Depart

<table>
<thead>
<tr>
<th>Departure</th>
<th>Arrival</th>
</tr>
</thead>
<tbody>
<tr>
<td>15:15</td>
<td>16:07</td>
</tr>
<tr>
<td>Calgary</td>
<td>Edmonton</td>
</tr>
<tr>
<td>Calgary Intl. (YYC), AB</td>
<td>Edmonton Intl. (YEG), AB</td>
</tr>
<tr>
<td>0hr52</td>
<td></td>
</tr>
<tr>
<td>AC8152</td>
<td>Operated by: Air Canada Express - Jazz</td>
</tr>
<tr>
<td></td>
<td>Flex</td>
</tr>
</tbody>
</table>

## Return

<table>
<thead>
<tr>
<th>Departure</th>
<th>Arrival</th>
</tr>
</thead>
<tbody>
<tr>
<td>15:30</td>
<td>16:24</td>
</tr>
<tr>
<td>Edmonton</td>
<td>Calgary</td>
</tr>
<tr>
<td>Edmonton Intl. (YEG), AB</td>
<td>Calgary Intl. (YYC), AB</td>
</tr>
<tr>
<td>0hr54</td>
<td></td>
</tr>
<tr>
<td>AC8151</td>
<td>Operated by: Air Canada Express - Jazz</td>
</tr>
<tr>
<td></td>
<td>Flex</td>
</tr>
</tbody>
</table>

## Passengers

<table>
<thead>
<tr>
<th>Name</th>
<th>Ticket Number</th>
<th>Travel Options</th>
<th>Seats</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mrs. Alison Taylor Love</td>
<td>0142170212956</td>
<td>None</td>
<td>AC8152 8D</td>
</tr>
<tr>
<td></td>
<td></td>
<td>None</td>
<td>AC8151 8D</td>
</tr>
</tbody>
</table>

No frequent flyer number provided

.1
## Purchase summary

**Credit/Debit Card**: 
Amount paid: $394.01

**Tax Information**
1 adult

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Transportation Charges</td>
<td></td>
</tr>
<tr>
<td>Base Fare</td>
<td>277.00</td>
</tr>
<tr>
<td>Surcharges</td>
<td>24.00</td>
</tr>
<tr>
<td>Taxes, fees and charges</td>
<td></td>
</tr>
<tr>
<td>Goods and Services Tax - Canada no. 100002287 RT0001</td>
<td>18.76</td>
</tr>
<tr>
<td>Air Travellers Security Charge</td>
<td>14.25</td>
</tr>
<tr>
<td>Airport Improvement Fee - Canada</td>
<td>80.00</td>
</tr>
<tr>
<td><strong>Total airfare and taxes before options (per passenger)</strong></td>
<td>$394.01</td>
</tr>
<tr>
<td>Number of passengers</td>
<td>X 1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$394.01</td>
</tr>
<tr>
<td><strong>GRAND TOTAL (Canadian dollars)</strong></td>
<td>$394.01</td>
</tr>
</tbody>
</table>

## Check-in and boarding gate deadlines

**Within Canada**

- **90 minutes**
  - **Recommended check-in time**
    You should check in no later than the times indicated above. This will ensure you have plenty of time to check in, drop off your checked bags and pass through security.

- **45 minutes**
  - **Check-in and baggage drop-off deadline**
    You must have checked in, obtained your boarding pass and deposited all checked bags at the baggage drop-off counter before the end of the check-in period for your flight.

- **15 minutes**
  - **Boarding gate deadline**
    You must be present at the boarding gate before it closes.

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1. From Toronto City Airport (YZL) - Check-in and baggage drop-off deadline: 20 minutes.
Baggage allowance

Carry-on Baggage
When your flight is operated by Air Canada, Air Canada Rouge or Air Canada Express, you are entitled to 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Maximum weight for each item is 10 kg (22 lb). View more details.

Checked Baggage
Please see below for details on the bags you plan on checking at the baggage counter.

Calgary (YYC) > Edmonton (YEG)

1st bag
Complimentary

2nd bag
$35.00 CAD
Including taxes

Max. weight per bag: 23.0 kg (50.0 lb)
Max. dimensions per bag: 158.0 cm (62.0 in)

Edmonton (YEG) > Calgary (YYC)

1st bag
Complimentary

2nd bag
$35.00 CAD
Including taxes

Max. weight per bag: 23.0 kg (50.0 lb)
Max. dimensions per bag: 158.0 cm (62.0 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of $3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of $4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of $21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency
Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers
Customers may be reassessed checked baggage fees when itineraries include an enroute stopover in excess of 24 hours.

Note: If you exceed your baggage allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View Air Canada's additional checked baggage policy.
- View the additional checked baggage policy of Air Canada's codeshare and interline partners.

Fare Rules

Economy Flex
Calgary - Edmonton
Fare Rules

**Changes**

$75 CAD

- Before day of departure - The change fee per direction, per passenger, is $75.00CAD plus applicable taxes and any fare difference. Changes can be made up to 2 hours before departure.
- Same-day confirmed changes at check-in or at the airport are permitted at a flat fee of $75 CAD/USD per direction, per passenger (subject to availability). Same-day flights only.
- Same-day standby is available: on flights between Toronto and Montréal or Ottawa, on flights between Calgary, Edmonton and Vancouver, as well as on flights between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) or Newark (EWR) airports (connecting flights excluded).
- Flights can only be used in sequence from the place of departure specified on the itinerary.

**Cancellations**

Non-refundable

- Tickets are non-refundable and non-transferable.
- Cancellations can be made up to 45 minutes prior to departure.
- If you make a flight change that involves a more restrictive fare, the higher change fee associated with that more restrictive fare applies once per passenger, regardless of the number of flights that are changed.
- Customers who no-show their flight will forfeit the fare paid.
- Air Canada will provide a full refund without penalty when you cancel a new ticket (i.e. when a new booking is made and you are assigned a booking reference) within 24 hours of purchase.
- Provided the original booking is cancelled prior to the original flight’s departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.

**Seat selection**

Free advance seat selection (standard)

- Free advance seat selection on Air Canada and Air Canada Rouge, as well as on Air Canada Express flights operated by Jazz (subject to availability).

**Aeroplan Miles**

- 100% Aeroplan Miles
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge

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**Economy Flex**

Edmonton - Calgary

**Changes**

$75 CAD

- Before day of departure - The change fee per direction, per passenger, is $75.00CAD plus applicable taxes and any fare difference. Changes can be made up to 2 hours before departure.
- Same-day confirmed changes at check-in or at the airport are permitted at a flat fee of $75 CAD/USD per direction, per passenger (subject to availability). Same-day flights only.
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**Aeroplan Miles**

- 100% Aeroplan Miles
- The equivalent in Altitude Qualifying Miles
- For all flights operated by Air Canada, Air Canada Express and Air Canada Rouge
General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.

3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.

4. Any travel credit booked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.

5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.

6. Dangerous goods
   For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.

7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked baggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is $1,000 CAD or more, per Kilogram or $1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g., its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

8. International travel
   Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter or transit through each country on your itinerary. Please refer to the Travel Documents page on our website for more information.

9. In-flight health
   Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.

   Please also note that aircraft disembarkation is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.

10. Schedules and timetables
    Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

11. Overbooking notice
    Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS
Itinerary / Receipt

Your booking is confirmed. Thank you for choosing Air Canada.
Please bring your itinerary-receipt to the airport.

Main Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Mrs Alison Love</th>
<th>E-mail:</th>
<th><a href="mailto:REBECCA.KENNY@UCALGARY.CA">REBECCA.KENNY@UCALGARY.CA</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Payment:</td>
<td>CCVIXXXXXXXXXX</td>
<td></td>
<td>CC VIXXXXXXXXXX</td>
</tr>
</tbody>
</table>

Booking reference: LD7YYM

Customer Care
Air Canada Reservations
1-888-247-2262

Air Canada Flight Information
1-888-422-7533
International Reservations
Alert me of flight changes
Flight notification

Flight Itinerary

<table>
<thead>
<tr>
<th>Flight</th>
<th>From</th>
<th>To</th>
<th>Aircraft</th>
<th>Cabin (Booking class)</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC8152</td>
<td>Calgary (YYC)</td>
<td>Edmonton International (YEG)</td>
<td>DH4</td>
<td>Economy (S)</td>
<td>Confirmed</td>
</tr>
<tr>
<td>Operated by:</td>
<td>Thu 01-Dec 2016</td>
<td>Thu 01-Dec 2016</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Air Canada Express-Jazz</td>
<td>15:15</td>
<td>16:07</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| AC8169   | Edmonton International (YEG) | Calgary (YYC)   | DH4      | Economy (V)           | Confirmed |
| Operated by: | Fri 02-Dec 2016 | Fri 02-Dec 2016  |          |                       |        |
| Air Canada Express-Jazz | 16:55            | 17:49            |          |                       |        |

Passenger Information

| Passenger: | 1 | Mrs Alison Love |
| Ticket number: | 014 2170 492936 |

Purchase Summary
Passenger: 1 Ticket number 014 2170 492936

Date of issue 30-Nov 2016
Fare Amount in Canadian dollars: 317.00
(Including navigational & other charges)
Taxes, Fees & Charges
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001) (XG) 0.80

Total Fare in Canadian dollars: 16.80A

Options
Change fee in Canadian dollars 150.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001) (XG) 7.50

Ticket particularities:
AC ONLYF/NONREF/CHGE FEE
-BG:AC
-Fare calculation:
01DEC16YYC AC YEA Q12.00R136.00AC YYC Q12.00R157.00CAD317.00
END ROE1.00 PD14.25CA18.76XG60.00SQ

Canadian tax registration numbers:
XG Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)
RC Canada Harmonized Sales Tax (GST/HST #10009-2287 RT0001)
XQ Canada Quebec Sales Tax (QST #1000-043-172 TQ1991)

Fare Rules Summary

- Voluntary changes to your itinerary may require the payment of additional fees and fare upgrades.
- If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Tickets are non-transferable.
- Seat selection charges are per passenger and apply to each individual one-way flight segment in your itinerary. Flight segments are identified by a change in flight number, with each new flight number representing a flight segment. Taxes are not included.
- Please note that you may be moved from your selected seat without notice in the event of an involuntary schedule or airport change (e.g. flight disruption, cancellation), to accommodate a passenger with a disability, or for any other reason that requires Air Canada to move you prior to departure or during the flight. If you are moved from your seat for one of these reasons, you may request a refund for your seat charges. We invite you to read additional terms and conditions related to seat selection

Please read important information and notices regarding Air Canada's general conditions of carriage.

Baggage Information

Please see below for details on the bags you plan on checking at the baggage counter.
Baggage Information for: **Alison Love**

Air Canada baggage rules apply.  
For flight(s): AC8152  
1st bag: 25.00 CAD + taxes* per direction  
2nd bag: 35.00 CAD + taxes* per direction

Air Canada baggage rules apply.  
For flight(s): AC8169  
1st bag: Complimentary  
2nd bag: 35.00 CAD + taxes* per direction

Max. weight per bag: 23 KG (50 lb)  
Max. linear dimensions: 158 CM (62 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of $3.00 CAD may apply to bags fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of $4.00 CAD may apply to bag fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of $21.00 CAD may apply to bag fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Customers may be reassessed checked baggage fees when itineraries include an enroute stopover in excess of 24 hours.

Baggage Policy

**Baggage Allowance for Altitude and Star Alliance Members**

Baggage check-in must occur with Air Canada, Air Canada Express (flights operated by Jazz, Sky Regional, Air Georgian, Exploits Valley Air) or Air Canada rouge. Air Canada Altitude status level must be valid at time of check-in to qualify for waiver of charges related to baggage.

<table>
<thead>
<tr>
<th>Frequent Flyer Status</th>
<th>Economy Class</th>
<th>Premium Economy</th>
<th>Business Class</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Canada Altitude Super Elite 100k, Elite 75k, Elite 50k &amp; Elite 35k</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
</tr>
<tr>
<td>Air Canada Altitude Prestige 25k</td>
<td>2 complimentary bags 23 kg (50 lb)</td>
<td>2 complimentary bags 23 kg (50 lb)</td>
<td>2 complimentary bags 32 kg (70 lb)</td>
</tr>
<tr>
<td>Star Alliance Gold</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
<td>3 complimentary bags 32 kg (70 lb)</td>
</tr>
<tr>
<td>Star Alliance Silver</td>
<td>1 complimentary bag 23 kg (50 lb)</td>
<td>2 complimentary bags 23 kg (50 lb)</td>
<td>2 complimentary bags 32 kg (70 lb)</td>
</tr>
</tbody>
</table>

**Excess Baggage**

If your baggage exceeds the free allowance (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section. For specific terms and conditions of Air Canada codeshare and interline partners oversize and excess rules, visit the carrier’s website.

View the additional checked baggage policy of Air Canada codeshare and interline partners.

View Air Canada's additional checked baggage policy.

Embargos: Certain restrictions apply for travel to Mexico City (Mexico) as well as Kingston and Montego Bay (Jamaica). For details, please visit Air Canada's additional checked baggage policy.

**Currency of Fees**

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.
Carry-On Baggage Allowance
Oversized carry-on bags are not permitted on our aircraft and may cause flight delays for all passengers. Please ensure your carry-on bags are within the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in and boarding gates.

You may carry onboard items which fall within the two (2) piece carry-on allowance: one (1) carry-on bag or suitcase (wheels and handles included in the size) and one (1) personal article such as a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item. Learn more about Air Canada's Carry-on Baggage restrictions.

<table>
<thead>
<tr>
<th>Maximum Size</th>
<th>Maximum Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 standard article</td>
<td></td>
</tr>
<tr>
<td>23cm x 40cm x 55cm</td>
<td>10 kg</td>
</tr>
<tr>
<td>9&quot; x 15.5&quot; x 21.5&quot;</td>
<td>22 lb</td>
</tr>
<tr>
<td>1 personal article</td>
<td></td>
</tr>
<tr>
<td>16cm x 33cm x 43cm</td>
<td>10 kg</td>
</tr>
<tr>
<td>6&quot; x 13&quot; x 17&quot;</td>
<td>22 lb</td>
</tr>
</tbody>
</table>

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication and the issuing medical office or pharmacy.

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods * include, but are not limited to compressed gases (e.g. oxygen bottles or tear gas), corrosives, explosives (e.g. fireworks), flammable liquids and solids (e.g. paints and lighter fluid), radioactive materials (e.g. radio-pharmaceuticals), oxidizing materials, poisons, infectious substances and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Security Requirements and Dangerous Goods page for more information.

There are special exceptions for small quantities (up to 70 ounces total) of medication and toiletry articles carried in your luggage and certain smoking materials carried on your person. United States federal law forbids the carriage of hazardous materials aboard the aircraft in your baggage or on your person. A violation can result in five years’ imprisonment and penalties of $250,000 or more.

*also referred as hazardous materials

Codeshare Flights and Other Airlines
Passengers with itineraries that include flights operated by other airlines or codeshare flights may be subject to the carry-on rules and fees of the other airline, which may be different from Air Canada’s baggage policy.

For specific terms and conditions of Air Canada codeshare and interline partners carry-on rules, visit the carrier’s website.

Important Information & Conditions

Please review this itinerary/receipt and should you have any questions, please call 1-888-247-2262 within 24 hours of receipt.

Before You Go: A 'To-Do' List
All passengers are advised to view the Travel documentation and US Secure Flight Program for important information on documents and identification required for travel.

Travel Insurance
Canadian Residents - RBC Travel Insurance Company offers Canadian travellers an easy way to purchase travel insurance. Whether you’re traveling by yourself or with your family, it’s important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of Canada can purchase travel insurance from RBC Travel Insurance Company via www.aircanada.com/insurance or by calling 1-866-530-6021. To make sure you get the best possible protection, purchase insurance prior to your departure.

U.S. Residents - CSA Travel Protection offers American travellers an easy way to purchase travel insurance. Whether you’re traveling by yourself or with your family, it’s important to get protection against the high cost of medical expenses, trip cancellation or other unforeseen circumstances. Residents of the United States can purchase travel insurance from CSA Travel Protection via www.aircanada.com/us/en/insurance or by calling 1-866-473-3315. To make sure you get the best possible protection, purchase insurance prior to your departure.

Comments, Compliments and Complaints
Would you like to comment on a past travel experience? Your comments, compliments and complaints will help us improve the
services we offer. Send us an e-mail (aircanada.com/customerrelations) or write to us at: Air Canada - Customer Relations, PO Box 64239, RPO Thorncliffe, Calgary, AB, Canada T2K 6J7.

Schedules and Timetables
Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

Check-in and Boarding Gate Deadlines

You can check in for your flight at any time within 24 hours of departure when you use our convenient Web check-in or Mobile check-in options, or within 12 hours at one of our self-service check-in kiosks located in most of the airports Air Canada serves.

You must obtain your boarding pass and check in any baggage by the check-in deadline shown below.

Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline shown below. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

<table>
<thead>
<tr>
<th>Itinerary</th>
<th>When you should check-in</th>
<th>Check-in/bag drop ends</th>
<th>Boarding gate closes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Within Canada</td>
<td>90 minutes</td>
<td>45 minutes‡</td>
<td>20 minutes</td>
</tr>
<tr>
<td>To/From the U.S.</td>
<td>120 minutes</td>
<td>60 minutes</td>
<td>20 minutes</td>
</tr>
<tr>
<td>International (incl. Mexico &amp; the Caribbean)</td>
<td>120 minutes</td>
<td>60 minutes</td>
<td>30 minutes</td>
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<tr>
<td>From Casablanca, Morocco</td>
<td>180 minutes</td>
<td>60 minutes</td>
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</tr>
<tr>
<td>From Tel-Aviv, Israel</td>
<td>180 minutes</td>
<td>60 minutes</td>
<td>60 minutes</td>
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</table>

‡ Exception: 20 minutes for flights departing from Toronto City Airport (YTZ).

NOTICE - SOLD SUBJECT TO CARRIER’S TARIFF

CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

NOTICE of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Convention applies, the limits of liability are as follows:

1. There are no financial limits in respect of death or bodily injury.
2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US $1,663) per passenger in most cases.
3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US $6,786) per passenger in most cases.

Where the Warsaw Convention system applies, the following limits of liability may apply:
1. 16,600 Special Drawing Rights (approximately EUR 20,000; US $20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US $10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US $75,000.

2. 17 Special Drawing Rights (approximately EUR 20; US $20) per kg for loss of or damage or delay to checked baggage, and 332 Special Drawing Rights (approximately EUR 400; US $400) for unchecked baggage.

3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit is $1,500 CAD per passenger.

Further information may be obtained from the carrier as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier’s individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.

2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.

3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.

4. The Conditions may include, but are not restricted to:
   - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
   - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
   - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
   - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
   - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
   - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carrier's right to refuse carriage.
   - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
   - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.

5. You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier’s airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.

6. If a carrier sells air transportation services or checks baggage specifying carriage with another carrier, it does so only as agent for the other carrier.

GOVERNMENTS MAY REQUIRE YOUR CARRIER TO PROVIDE INFORMATION ON OR PERMIT ACCESS TO PASSENGER DATA.

OVERBOOKING NOTICE
Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline’s choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at airport ticket counters and boarding locations.
Thank You for calling CAPITAL TAXI  www.capitaltaxiedmonton.com

Date: 1-Dec-3 Amount: $65.40

From: AMY To:      

Unit: 706 Drive:   

780-423-2425   24 Hour Service
Co-op Taxi Line
(780)425-2525
www.co-optaxi.com

CASH RECEIPT
TERMINAL: 446/66234965
DRIVER: 3786
TRIP #: 10940331
2016/12/02 13:50:22

FARE: $ 30.00

TOTAL: $ 30.00

Thank you for choosing Co-op Taxi
RECEIPT
GST NO. R122556194

EXIT No. 44
IN: 12/01/16 13:12
OUT: 12/02/16 18:11
DURATION: 104:59
PAID: $58.70

(GST INCLUDED)

VISA s.17(1)

REF. 19
THANK YOU FOR YOUR VISIT
## FAIRMONT HOTEL MACDONALD
10065 - 100 Street
Edmonton, AB, Canada T5J 0N6
T (780) 424-5181 F (780) 429-6481

**CAUBO**

Mrs Alison Love
2500 University Drive NW
Calgary AB T2N 1N4
Canada

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<th>Additional Information</th>
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**Total** 297.52

**Balance Due** 0.00

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Thank you for choosing Fairmont Hotels & Resorts.
To provide feedback about your stay, please contact Mr Garrett Turta, General Manager, at Garrett.Turta@fairmont.com.
We also invite you to share memories of your experience on our community forum - visit www.everyonesanoriginal.com.