

UNIVERSITY OF
CALGARY
INFORMATION
TECHNOLOGIES

Information Technologies Office of the CIO Detailed ITPM Record Status Report for August 2009

Prepared by: University of Calgary
Information Technologies
Issue date: 15-Sep-09

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IT Portfolio Report
 Projects Completed in August 2009
 Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Status	Budget Required	Close Date	Close Date2
3928	.NET Transition	GIS	Completed		8/3/2009	15-Jul-09
2007	PS FSCM Qatar implementation (FIN & SCM ONLY)	FSR	Completed		8/21/2009	16-Jul-09
4737	Stop / Adjust Deletion of Process Instances in FIN/SCM	FSR	Completed		8/27/2009	16-Jul-09
4593	PSS SA Project - ER_Load Academic Org onto Academic Plan Table	Student	Completed		8/28/2009	23-Jul-09
4752	4752 Bolt on (outside PS proper) combo edits for Purchasing	FSR	Completed		8/28/2009	25-Jul-09
5225	Additional Bolt on Combo Edit required for Business Unit to Department for all modules	FSR	Completed		8/28/2009	30-Jul-09

IT Portfolio Report
ER Projects Completed in August 2009

ID	Project Title	ER Status	Budget	Actual Resc	Project Completion D
287	Transition APR	03 Completed	99750	52653.25	8/4/2009
291	Contract and Bid Management - Data Mart	03 Completed	112385	60027.5	8/4/2009
293	Donor Reporting	03 Completed	169575	90983.75	8/4/2009
324	Awards Security	03 Completed	35000	24692.5	8/4/2009
335	Unitis Migration	03 Completed	6650	3952.5	8/21/2009

IT Portfolio Report
Records Requiring Steering Committee Attention
Sorted by IT Team

Issue ID	Title	IT Owner Team	Delivery Methodology Stage	Status	Budget Required	Escalation Reference

No records were identified for Steering Committee attention.

IT Portfolio Report
ER Records Requiring Steering Committee Attention

Issue ID	Title	IT Owner Team	Delivery Methodology Stage	Status	Budget Required	Escalation Reference

No records were identified for Steering Committee

IT Portfolio Report
 Projects with Health of Yellow or Red
 Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Health	Delivery Methodology Stage	Status	Budget Required	Actual Budget Spent	Escalation Reference
2784	Alberta Provincial Application System Initiative (APAS)	Student	Yellow	Project Delivery	In Progress			This is a Government project. Targeting mid-September 2009 for completion. A 'go/no-go' decision will be made in the next few months by the UofC.
3224	Co-op/Internship Students – Program/Plan Description (CR242) - Part 1	Student	Yellow	Project Delivery	In Progress			
3620	HCM and FSR Department Process - develop University process to enable department movement within Faculty structure	HCM	Yellow	Initial Assessment	In Progress			
4166	Requirement - Training ID's	Client Service	Yellow	Initial Assessment	In Progress			
4229	Self Service Direct Deposit for Employees/Students	HCM	Yellow	Initial Assessment	In Progress			
4353	Graduate Payroll Challenges	HCM	Yellow	Initial Assessment	In Progress	32,000.00		
4997	Research Area Refurbishment-Flooring	OPC	Yellow	Project Delivery	In Progress			
5000	Research Area Refurbishment-Mechanical	OPC	Yellow	Production	In Progress			
5001	Research Area Refurbishment-Electrical	OPC	Yellow	Production	In Progress			

IT Portfolio Report
ER Projects with Health of Yellow or Red

ID	Project Description	Health	Delivery Methodology Stage	Status	Work Effort	Issue
326	Symplicity Data Integration	Yellow	UAT	03 On Hold	25-50 days	Awaiting approval from Enrolment Services
336	Special Sessions Reporting	Yellow	OA	03 On Hold	25-50 days	Awaiting ER resource availability
338	APR V2	Yellow	Charter	03 On Hold	51-100 days	Awaiting funding and business approval

IT Portfolio Report
 Projects with a Status of Identified and Priority of High
 Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Description	Delivery Methodology Stage	Status	Priority
3933	Primary Data Centre Upgrades	TBD	Need various upgrades to the primary data centre to address existing issues and to provide additional power and supporting environmental capacity	Business/Solution Concept	Identified	2-High
4262	Transcript - International Experience Notation Required_Analysis Project	Student	To recognize student international academic work on the transcript and to capture data in a consistent manner.	Business/Solution Concept	Identified	2-High
4975	Security Information and Event Management (SIEM)	IT Security	Toolset used to centralize the storage and interpretation of logs, or events, generated by selected network devices, servers and software running on the network.	Identified	Identified	2-High
4976	Intrusion Detection System (IDS)	IT Security	An intrusion detection system is used to detect several types of malicious behaviors that can compromise the security and trust of a computer system. This includes network attacks against vulnerable services, data driven attacks on applications, host based attacks such as privilege escalation, unauthorized logins and access to sensitive files.	Identified	Identified	2-High
4982	PS - Equipment Replacements	PS-TA	A number of PeopleSoft devices have reached "end-of-life" meaning that they can no longer be covered by maintenance contracts. Such devices need to be replaced.	Identified	Identified	2-High
4985	NS - Head End Switches	Network Services	Continue to consolidate and upgrade building head ends. Costs include reracking, UPS, some recabling, fiber optics for HSW and distribution, small chassis switch, modules, fiber optics.	Identified	Identified	2-High
4989	NS - Wireless Continuous Operations	Network Services	Reorganize and distribute physical location of wireless controllers so that the failure of the MS building will not take the wireless network offline. Will require 2 additional controller modules, and reorganization of the controller locations to create 3 wireless control nodes on campus. (Cost is list for the controllers only)	Identified	Identified	2-High
5002	Add UPS/PDU capacity to HA facility	OPC	Purchase 80 kVA capable UPS/PDU for High Availability machine room.	Identified	Identified	2-High
5003	Data Center-Cooling	OPC	Rework AC units 8 & 9 to improve air flow in West Grid 1 zone	Identified	Identified	2-High
5004	Data Center - Security	OPC	Update front and rear doors to provide adequate physical access security	Identified	Identified	2-High

IT Portfolio Report
 Projects with a Status of Identified and Priority of High
 Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Description	Delivery Methodology Stage	Status	Priority
5011	VM Storage renewal	SSG	(1) The CX (SAN) will not be supported by the vendor after October 2011. (2) Allow the growth to migrate another 10% of servers to VM. (3) The storage is too big for TSM to provide adequate DR protection. We have to rely on Replication at the storage level to protect our critical services running on VM.	Identified	Identified	2-High
5012	VM expansion for non-secure network zone	SSG	There is not enough VM servers in the non-secure network zone for expansion.	Identified	Identified	2-High
5013	VMware Consolidated Backup server	SSG	There are currently two VMware Consolidated Backup (VCB) servers to protect the VMs in the secure zone but none for the VMs in the non-secure network zone.	Identified	Identified	2-High
5014	Move Library Frame from old TSM server to new TSM server	SSG	The TSM server in the HA room (sm2) is running out of tape slots for growth. Moving a frame from the old TSM server (sm) to sm2 will give sm2 the growth capacity of another year.	Identified	Identified	2-High
5016	Windows - Backup Exec pilot project	SSG	Bare Metal Restore protection for about 5 servers as a pilot project.	Identified	Identified	2-High
5018	Linux - Red Hat Network Satellite server (RHSS)	SSG	Currently we are using Red Hat Network hosted solution to manage our systems. Hosted solution is designed for less than 50 servers and is not suitable for the 170+ Linux servers that we manage. RHSS will allow faster performance, faster cross-platform system deployment & configuration management.	Identified	Identified	2-High
5020	Storage - NetApp Operation Manager	SSG	This management tool is needed to manage the existing 7 NetApp filers. It is getting to a point that the filers are becoming unmanagable.	Identified	Identified	2-High
5022	Email - Cyrus email server growth	SSG	These three new servers will allow the growth of our Cyrus email environment for another year.	Identified	Identified	2-High
5023	Server Replacement	SSG	General server replacement funding.	Identified	Identified	2-High
5048	Learning spaces technology installations	Client Service	Classroom fixed A/V and computing technology and Lab computing technology.	Production	Identified	2-High
5050	UPK Training	Client Service	\$8K for 3 people to train or \$22K for 16 to Train credits used to offset costs More Detail provided in OA # 4852	Production	Identified	2-High

IT Portfolio Report
 Projects with a Status of Identified and Priority of High
 Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Description	Delivery Methodology Stage	Status	Priority
5060	Crestron Room Automation/self booking	Client Service	taking our proof of concept and moving it to production with a project around enhancements to allow self operation of fixed technology room but still maintain an activity metric	Project Delivery	Identified	2-High
5065	HCM and Student Admin V9.0 Upgrade CS plan	Client Service	The University of Calgary will be performing an upgrade of the HCM and Student Administration (SA) suites of its current ERP - PeopleSoft – from Version 8.9 to 9.0, in November 2009. This upgrade will require substantial resourcing from IT Client Services. The upgrade involves multiple groups; including several groups within IT, Human Resources, and Enrolment Services. Significant effort will be required to ensure proper coordination of training, communications, and change management initiatives. The purpose of this document is to provide details of the activities, support efforts, and resources the Client Services team will devote to the upgrade project to achieve a successful upgrade and end user adoption of the new product.	Project Delivery	Identified	2-High
5105	FGS_Payment of the Registration Deposit	Student	Normally, when paid via credit card, the registration deposit would automatically show as paid on the student's account. Now, as the student is unable to indicate that the payment is going towards the registration deposit, it does not show as paid and remains as owing on their student centre.	Identified	Identified	2-High
5140	Restructuring of the Arts and Social Sciences Faculties	Student	The University is proposing the amalgamation of the faculties of Communication and Culture, Humanities, Social Sciences, and Fine Arts.	Identified	Identified	2-High
5308	FGS_Course-based Programs - Milestone Template Update	Student	Effective July 1, 2009, FGS Council approved the removal of the FGS requirement for a comprehensive oral examination.	Identified	Identified	2-High

IT Portfolio Report
Projects with a Status of Identified and Priority of High
Sorted by IT Owner Team

Issue ID	Title	IT Owner Team	Description	Delivery Methodology Stage	Status	Priority
5340	FGS_Graduate Student Leave of Absence	Student	Due to a policy change, graduate students are no longer required to pay tuition when on a LOA. In addition, when on LOA, they have no academic load so another category other than P/T or F/T is required in the system.	Identified	Identified	2-High

IT Portfolio Report
ER Projects with a Status or Identified and Priority of High

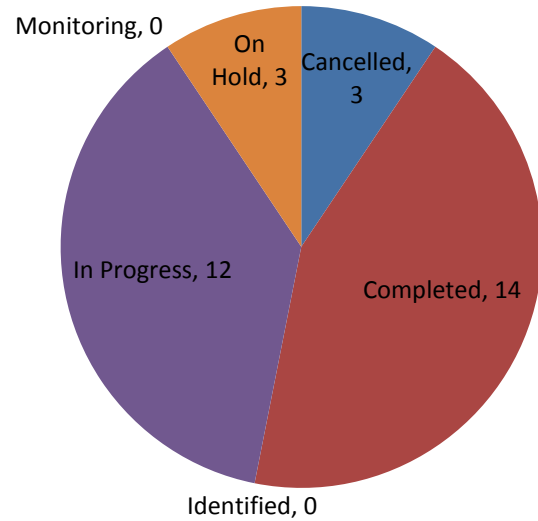
Priority	Status	Project Description	Client
Highest	02 In Progress	Student - OA - Student Finance Snapshots	King, Jacqueline
Highest	02 In Progress	Other - OA - Support Centre Enhancements	Whitehead, Ian
Highest	05 Queued with Priority	Other - OA - Workspace Data Integration	Gasser, Steven
Highest	06 Queued for Future	Other - OA - USRI Data mart	Starr, Allan
High	05 Queued with Priority	Finance - OA - Accountability and Authority	Robinson, John
High	02 In Progress	Finance - OA - Recoveries process	Schlotter, Heidi
High	02 In Progress	Student - OA - Weekly Snapshot applicant information	Sekulic, Mike
High	05 Queued with Priority	Student - OA - Medical Undergraduate Education Reports	MED\wilma.dodge
High	05 Queued with Priority	Infrastructure - OA - Operationalize PreProd	Cloutier, Bernie
High	05 Queued with Priority	Infrastructure - OA - Define Server Requirements for 2010-11	Cloutier, Bernie
High	05 Queued with Priority	Infrastructure - OA - DB Administration, Monitoring & Query Gov	Cloutier, Bernie
High	05 Queued with Priority	Other - OA - Archibus Data Mart	Gasser, Steven
High	05 Queued with Priority	Other - OA - Support Centre Dashboard	Esche, Harold
High	05 Queued with Priority	Other - OA - Stewardship Reporting Automation	Crain, David
High	05 Queued with Priority	Other - OA - Remedy Upgrade (Data Mart Assessment)	Buhler, David
High	05 Queued with Priority	Student - OA - USRI Data Mart	Starr, Allan
High	02 In Progress	Student - OA - Periodic Snapshots - LERS Transition	Johnston, David
High	02 In Progress	Supply Chain - OA - Activity Based Costing	Shane Royal
High	06 Queued for Future	OA - Cas Integration to PeopleSoft	Esche, Harold
High	05 Queued with Priority	OA - Extend Liscensing	Esche, Harold
High	01 Unassigned	OA - Enhance BI Portal Architecture	Mulrooney, Tara
High	06 Queued for Future	Finance - OA - PeopleSoft Upgrade Finance, Supply Chain	Gebert, Jonathan (Jake)
High	06 Queued for Future	Other - OA - ER Access Requests	Esche, Harold
High	06 Queued for Future	OA - Implementation of Security Zones for ER Infrastructure	Tracz, Dennis Naster
High	06 Queued for Future	Research - OA - eRSO Transition	McMurray, Glenn
High	06 Queued for Future	Research - OA - Project Status Tracking	McMurray, Glenn
High	06 Queued for Future	Research - OA - Project Budgets	McMurray, Glenn

IT Portfolio Report
 Records Opened Up To and Including July 31, 2009
 Sorted by IT Owner Team

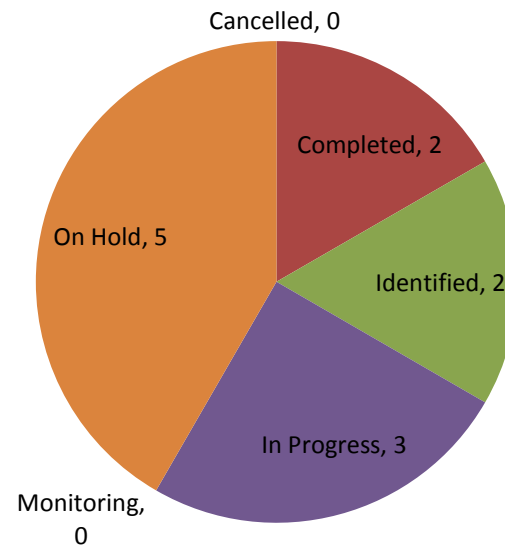
Projects Opened January 1, 2009 to August 31, 2009

Team	Cancelled	Completed	Identified	In Progress	Monitoring	On Hold	Total Records
FSR	3	14	0	12	0	3	32
HCM	0	2	2	3	0	5	12
Student	0	5	1	7	0	0	13
	3	21	3	22	0	8	57

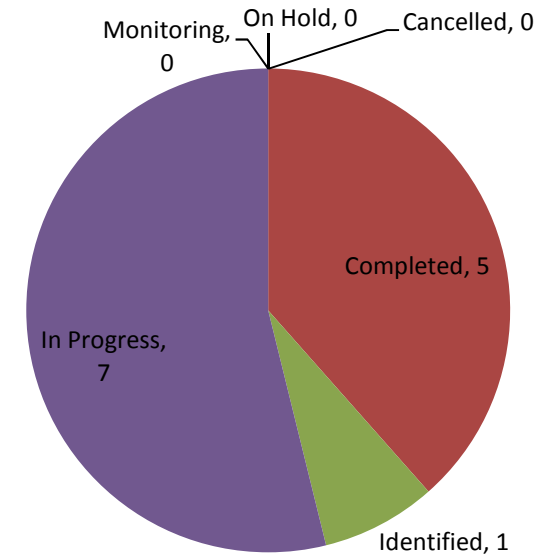
**FSR Projects
 Opened Since January 1 , 2009**



**HCM Projects
 Opened Since January 1, 2009**



**Student Projects
 Opened Since January 01, 2009**



IT Portfolio Report
 Records Opened Up To and Including July 31, 2009
 Sorted by IT Owner Team

Projects Opened in August 2009

Team	Cancelled	Completed	Identified	In Progress	Monitoring	On Hold	Total Records
FSR	0	0	0	0	0	0	0
HCM	0	0	0	0	0	0	0
Student	0	0	0	0	0	0	0
	0	0	0	0	0	0	0

**FSR Projects
 Opened in August 2009**

No projects opened.

**HCM Projects
 Opened in August 2009**

No projects opened.

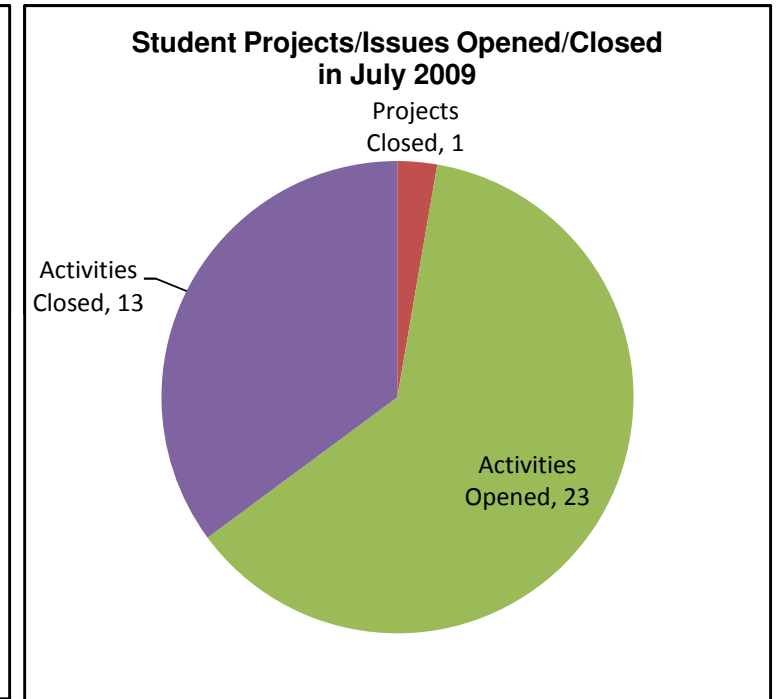
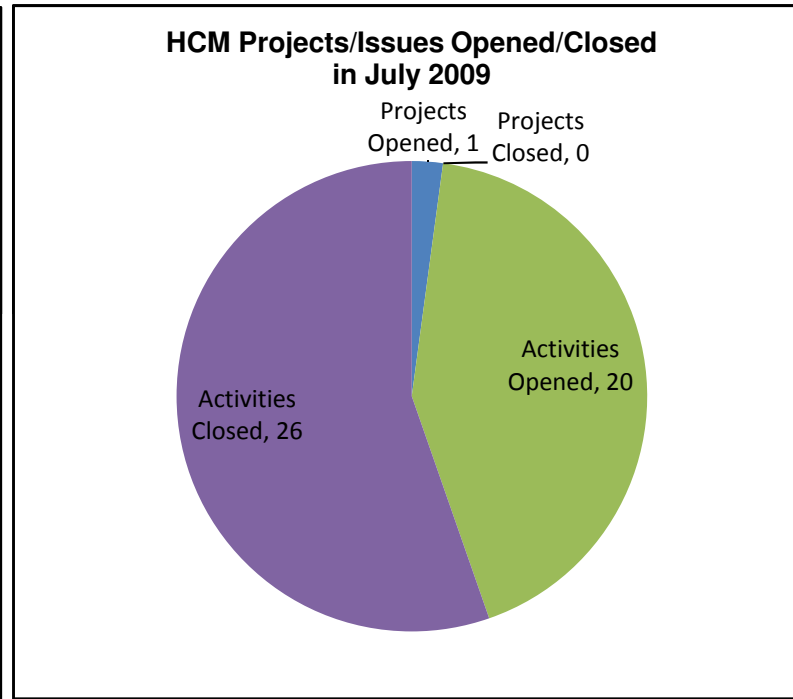
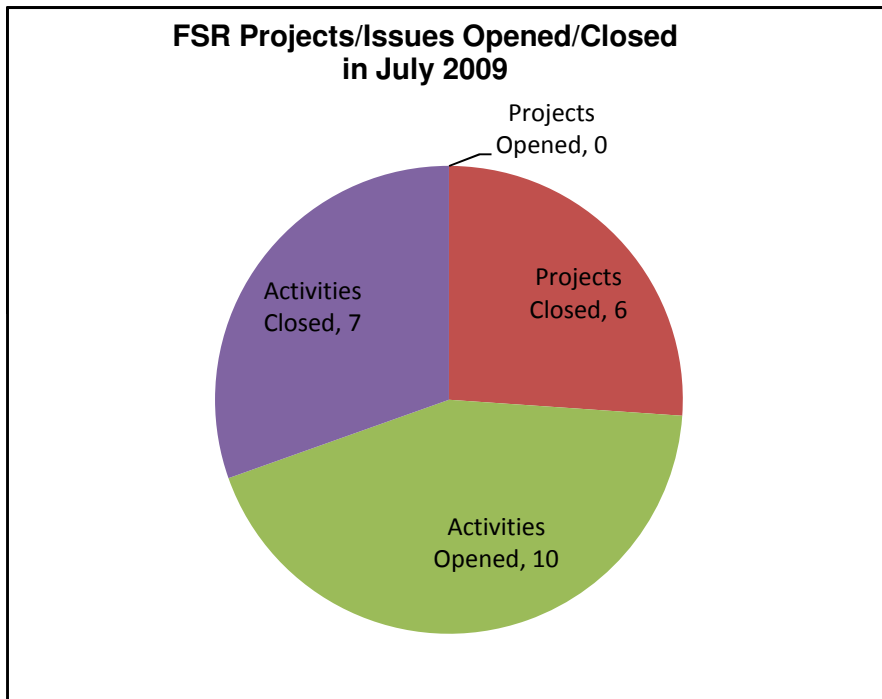
**Student Projects
 Opened in August 2009**

No projects opened.

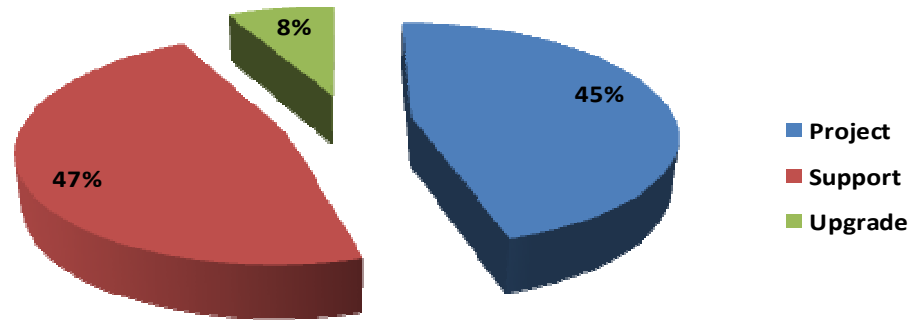
IT Portfolio Report
Records Opened Up To and Including July 31, 2009
Sorted by IT Owner Team

Projects/Activities Opened/Closed in August 2009

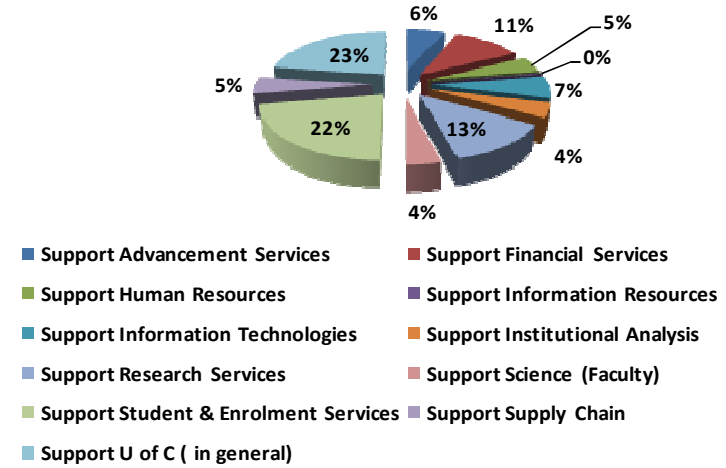
Team	Projects Opened	Projects Closed	Activities Opened	Activities Closed	Total Records
FSR	0	6	10	7	23
HCM	1	0	20	26	47
Student	0	1	23	13	37
	1	7	53	46	107



Summary of Effort by Type



ER Support by Client



ER Projects by Client

